



We'll Get You There



TARA: Your 24-Hour Telephone Teller

Manage your money from the comfort of your home or office. Transfer funds, verify balances and cleared checks. You can even make loan payments. It's quick and easy with a touch-tone phone. And it's available free of charge. Call 1-888-982-1400 with questions.

Getting Started:

Dial TARA at 269-982-4737 or toll free 888-982-4737

Enter 1 for English or 2 for Spanish

Enter 3 to select Voice Response (TARA)

Enter your member number plus the first two letters of your last name, followed by the # key.

- For the letters Q or Z use the 0 (zero) key
- If you are a new user you will be prompted to enter your social security number and to select your own 6-digit password. Otherwise,

Enter your password followed by the # key.

Main Menu:

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| 1 Inquiries | 6 Other Services |
| 2 Transfer Funds | 7 To Enter a Different Member Number |
| 3 Issue Checks | 8 For Loan Services |
| 4 To Report a Lost or Stolen Credit Card | 9 To Transfer to a Member Services Representative |
| 5 To Report Lost or Stolen PowerCheck VISA
CheckCard or ATM Card | |

Sub Menus:

For Inquires press 1

- 1 For specific account information (enter account type)
- 2 For account balances
- 3 For cleared checks, deposits or withdrawal information (enter account type)
- 4 For interest or dividend information (enter account type)
- 5 For loan information
 - 1 For mortgage information
 - 2 For loan payoff information
- 6 Payroll information
- 7 Loan application status
- 8 Tax information

To Transfer Funds press 2

- 1 Transfer to another account
- 2 Transfer to a different member's account

Issue Checks press 3

- 1 Request a check for yourself

To Report a Lost or Stolen Credit Card press 4

To Report Lost or Stolen PowerCheck VISA CheckCard or ATM Card press 5

Other Services press 6

- 1 Change your password
- 2 Estimate a loan payment
- 3 Stop payment on one or more checks
- 4 Reorder checks
- 5 Request copies
 - 1 To request a copy of a statement
 - 2 To request a copy of a cleared check
- 6 Loan payoff information

To Enter a Different Member Number press 7

Loan Services press 8

- 1 Rates
- 2 To estimate a loan payment
- 3 Apply for a new loan by phone
- 4 For loan application status
- 5 Loan payoff amount

To Transfer to a Member Service Advisor press 9

To escape from any option, press *

For an accurate listing of all your account numbers, refer to your statement