

# PowerLink Enrollment Instructions

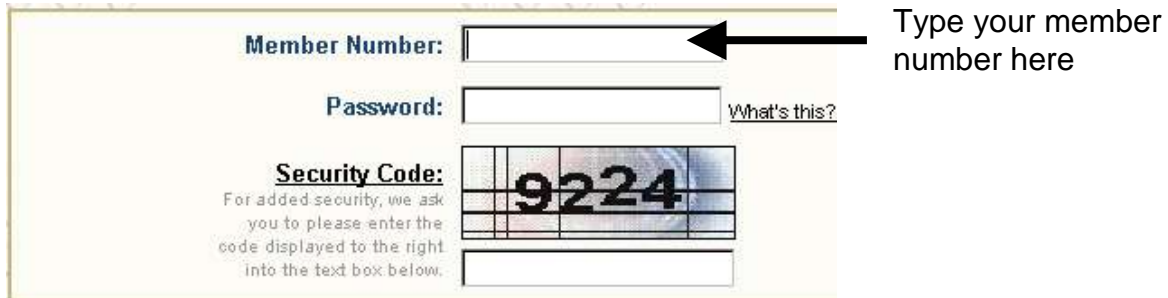
## First Time Registration

1. Go to [www.unitedfcu.com](http://www.unitedfcu.com)

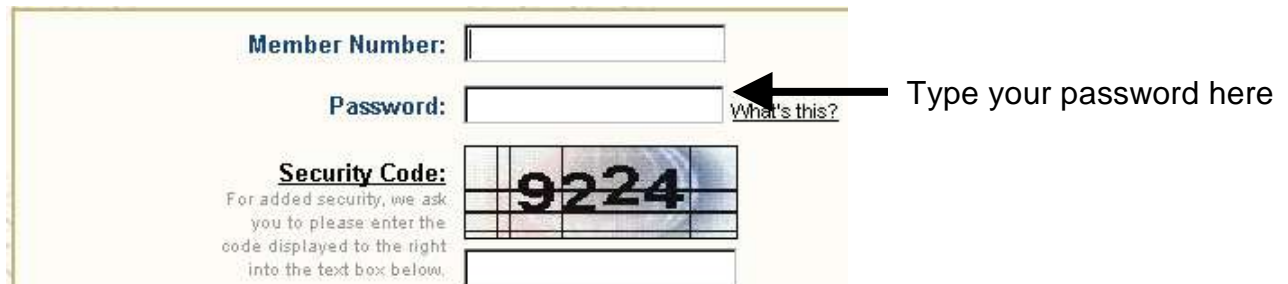
2. Click on Enroll Now



3. Type in your member number.



4. Type in your password. If this is your first time using PowerLink, please contact our Call Center at 888-982-1400 to obtain your initial password.



5. Enter the security code at the bottom using your keyboard

Member Number:

Password:  [What's this?](#)

**Security Code:**  
For added security, we ask you to please enter the code displayed to the right into the text box below.

**SUBMIT** **RESET** **CANCEL**

Type the security code here.

6. Press **Submit**

7. Select your 5 security questions and put your answers in the provided spaces. Make sure you use something you and whoever else uses the account will remember. Also note: *There can be no duplications; you have to use 5 different questions and answers.*

**Security Questions**  
All fields are required

**Question 1:**  
Use one of our questions:  
Favorite Food  Answer:  
Or create your own:

**Question 2:**  
Use one of our questions:  
Dream Vacation  Answer:  
What Street Did You Grow Up On?  
Favorite Food  
Dream Vacation  
Favorite Team  
Favorite TV show  
What is your Zodiac sign?  
Favorite Song  
Favorite Cartoon Character  
Favorite Teacher  
Favorite Color

Click on the down arrow to get a list of pre-made questions. Or create your own in the space provided.

Type your answer here.

8. Type in your desired **Security Image**. The security image will be display during future login attempts to identify the page as being a true PowerLink page. You can choose any numbers, words or phrases as long as it is between 6 and 20 characters. **DO NOT USE YOUR PASSWORD AS THE SECURITY IMAGE.**

**Question 5:**  
Use one of our questions:  
 Answer:  
Or create your own:  
Favorite uncle

**Security Image:**  
(Minimum 6 characters)

Type a security image here.

9. If you would like to use a Login Name instead of your member number you may enter one at the bottom of the page. ***This is optional.***

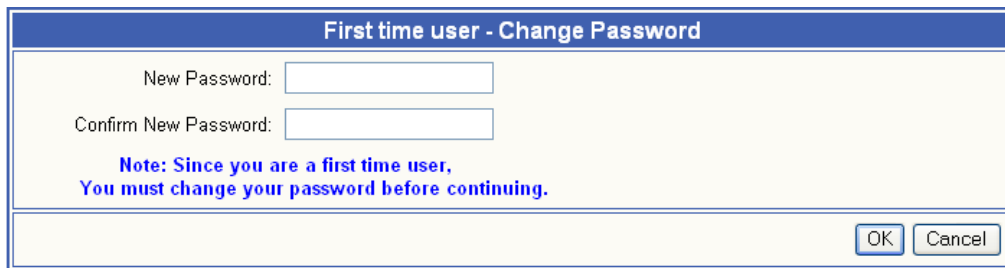


The form contains two input fields. The first is labeled "Security Image:" with a sub-label "(Minimum 8 characters)" and contains the text "Go Blue". The second is labeled "Login Nickname:" with a sub-label "(6 - 20 characters)" and "(optional)". Below the fields are three buttons: "SUBMIT", "RESET", and "CANCEL".

← If desired, type your Login Nickname here.

10. Press ***Submit.***

11. If this is your first time using PowerLink, you will be prompted to change your password.



The dialog box has a title bar "First time user - Change Password". It contains two input fields: "New Password:" and "Confirm New Password:". Below the fields is a note: "Note: Since you are a first time user, You must change your password before continuing." At the bottom right are "OK" and "Cancel" buttons.

## Future Login Process

1. Go to [www.unitedfcu.com](http://www.unitedfcu.com)
2. Enter your Member Number and the Security Code.

Member Number:

Enter this code in the box below  
[Click here for an audio code](#)

3467

[Enroll Now](#)

Type your member number here

Type the Security Code here

3. Press **Sign-On**
4. Answer the security question (yours will be different depending on the questions you selected and answered).

Dream Vacation?

5. Press **Submit**
6. Enter your password.

Password:  [What's this?](#)

Security Image:

Register this computer  
 This is a public computer, do not register.

Enter your password here

7. Check either “**Register this computer**” or “**This is a public computer, do not register**”. If you register the computer you will be able to skip the security question the next time you log on from that computer. You may register more than one computer but remember **do not register public computers**.

Click the circle to select which option you would like.



A screenshot of a web form with a light gray background. At the top, there are two radio button options: "Register this computer" (unselected) and "This is a public computer, do not register." (selected). Below the options are three buttons: "SUBMIT", "RESET", and "CANCEL". A black arrow points from the text "Click the circle to select which option you would like." to the selected radio button. Another black arrow points from the text "8. Press Submit" to the "SUBMIT" button.

8. Press **Submit**

To view or change your security questions log into PowerLink and click on “Change My Security Questions” located on the left navigation bar.