

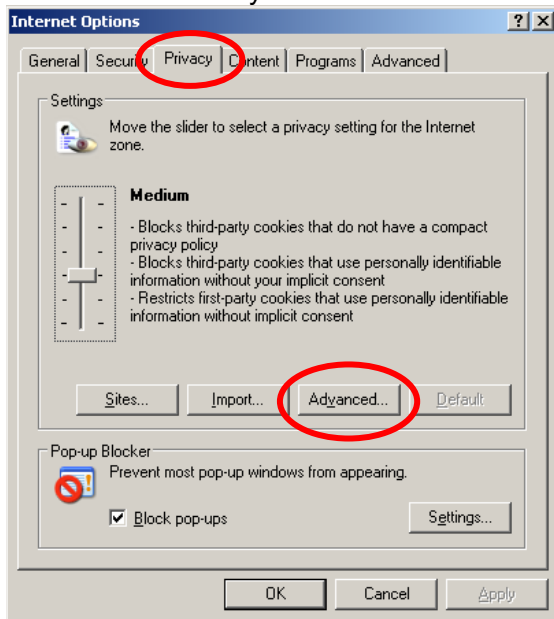
Error Message: You are not authorized to use this system.

If you are unable to access CUAAlerts or eStatements via the Statements option in PowerLink you will need to make the following change to your browser settings:

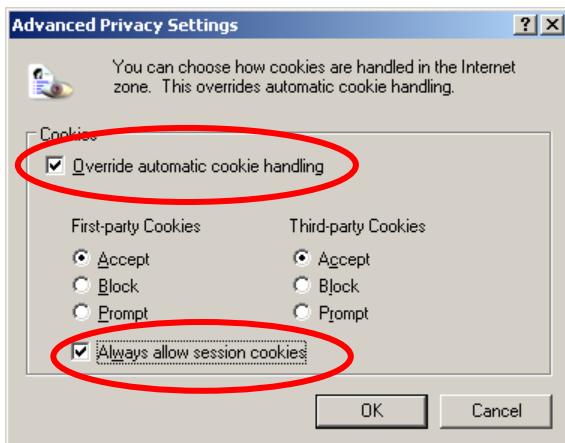
1. From within Internet Explorer, go to Tools and then click on Internet Options



2. Click on the Privacy Tab and then on Advanced...



3. Check "Override automatic cookie handling" and then check "Always Allow Session Cookies" (this is the cause of the problem). If you are concerned about third-party cookies, you can choose the prompt buttons. The key to fix this problem is checking the "always allow session cookies" option.



4. Click OK to close the window and then click OK submit the changes.