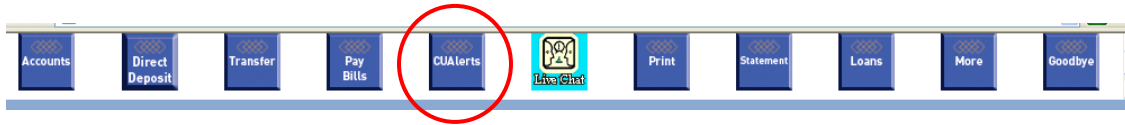


## Instructions for Opting Out of eLetters

1. Log in to PowerLink and click on the CUAAlerts button



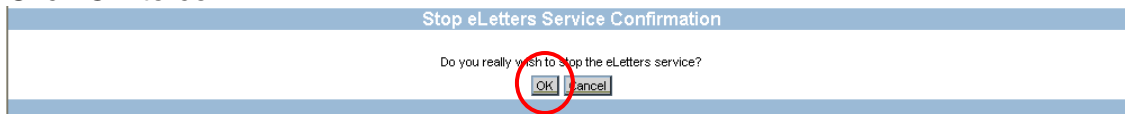
2. Click on the eLetters tab



3. Click on Stop eLetters



4. Click OK to confirm.



**Or you may call our Member Service Center Monday through Friday 8am – 8pm or Saturday 9am – 1pm toll-free at 888-982-1400.**